

Impact Factor: 3.4546 (UIF) DRJI Value: 5.9 (B+)

# On the effect of stress on cognitive failures in everyday life: A look into prospective memory errors

SARA PLUVIANO
Suor Orsola Benincasa University, Naples, Italy
University of Edinburgh, UK
NADIA GAMBOZ
Suor Orsola Benincasa University, Naples, Italy
MARIA A. BRANDIMONTE

Suor Orsola Benincasa University, Naples, Italy

#### Abstract:

Stress is a strong modulator of memory functioning and it seems to produce diverse effects depending on the memory type under study. The rather scant research on the harmful effect of stress on prospective memory has yielded somewhat inconsistent results. The present study was designed to explore, in a population-based sample of healthy adults, the relationship between perceived daily stress and cognitive failures, namely, general cognitive failures and prospective memory errors. Participants completed a battery of self-report questionnaires, including the Perceived Stress scale, the Cognitive Failures Questionnaire, the Prospective and Retrospective Memory Questionnaire, three scales derived from the Memory Compensation Questionnaire, the Ego-Resiliency scale, and the General Health Questionnaire. In addition, all participants were administered an objective test of prospective memory, modelled after the Continuous Lab Measure of Event Cued ProM. Results indicated that stress was associated with more severe everyday cognitive complaints and both subjective and objective prospective memory failures. Furthermore, high-stressed individuals complained more about psychological symptoms (e.g., anxiety, depression) and reported less resilience compared to low-stressed participants. The hierarchical regression

model revealed that, besides stress, variance in prospective memory errors was also explained by age and individual differences in both negative symptoms and use of memory strategies. Moreover, these latter moderated the relationship between stress and prospective memory. These findings reinforce the view that everyday stress can be highly disruptive for prospective memory functioning and highlight the potential relevance of individual factors in modulating the harmful consequences associated to daily stress.

**Key words**: daily stress, prospective memory errors, cognitive failures, moderating variables

#### Introduction

Prospective memory (PM) involves the mechanisms and characteristics of memory for actions that have to be performed in the future (Brandimonte 2006). Specifically, it refers to the ability to recall a previously formed intention at a specific time (time-based PM) or in response to a specific cue in the future (event-based PM), without being encouraged to recall the intention (McDaniel and Einstein 2000). Our everyday lives are filled and sometimes overflowing with prospective memory demands. Remembering to attend meetings in our work activities, to have dinner with a friend to maintain our social relations, or to take medication to handle our health-related needs, are just a few of the unequivocal examples showing how good prospective memory is essential for normal functioning (McDaniel and Einstein 2007). Indeed, Woods et al.'s (2014) recent meta-analysis revealed that both time- and event-PM are significantly associated with a wide array of real-world outcomes (e.g., general activities of daily living, medication adherence, quality of life, and engagement in risk behaviours) and encouraged future research to examine the potentially moderating influence of compensatory strategies, motivation, and clinical co-factors (e.g., depression) on these relationships. This seems particularly important for practical reasons, as prospective memory errors can cause serious problems in effectiveness and efficiency or be even devastating. For instance, non-adherence to prescribed medication schedules due to a prospective memory failure can be somewhat problematic for patients with asymptomatic conditions like hypertension (Insel and Cole 2005), leading to severe health problems. Direct and pervasive consequences of prospective memory errors are also evident in work contexts. Reason (1990), in his classic book on human error, underlined that human frailty is one of the main causes of work accidents, also stressing that "failures of prospective memory...are among the most common forms of human fallibility" (p. 107). Yet, in spite of its relevance and implications for real-world functioning, thus far empirical literature on prospective memory has been somewhat inconsistent (Woods et al. 2014). For instance, it seems surprising that the effectiveness of prospective memory functioning has only recently attracted research with respect to experiencing stress, a fairly pervasive condition in daily life which may affect how we perform, how we feel, and many of our bodily functions (Bourne and Yaroush 2003).

Simply defined, stress refers to a disturbance of bodily homeostasis caused by a mismatch between situational demands and the individual's perceived resources to cope with such demands (Lazarus and Folkman 1984). Adverse effects of prolonged stress on physical (e.g., heart disease, cancer, stroke, etc.; Cohen, Janicki-Deverts, and Miller 2007) and mental (e.g., depression, post-traumatic stress disorder, pathologic aging, etc.; Kendler, Karwoski, and Prescott 1999; Hammen 2005; Marin et al. 2011) are well-documented and a great deal of research suggests that stress can also tax cognitive functions, including memory (Staal 2004; Rönnlund et al. 2013). In particular, stress seems to force the individual to the here-and-now, with consequent potential degradation ofretrospective and prospective memory

performance (Bourne and Yaroush 2003). Indeed, stress is a strong modulator of memory functioning but it is also well-know that memory is not a unitary process and, therefore, stress can exert different effects depending on the memory type under study (Luethi, Meier, and Sandi 2008).

Across the board, previous works have found that everyday stress was the most perceived cause of everyday memory problems, as individuals reported a greater number of memory failures on stressor days than on non-stressor days (Neupert et al. 2006; Neupert, Mroczek, and Spiro 2008; Vestergren and Nilsson 2011). Specifically, Rönnlund et al. (2013) revealed that high-stressed individuals reported a higher frequency of retrospective and prospective memory failures. Similarly, Gupta and Pande (2015) revealed that daily stress was a significant predictor of mindfulness, attentional errors, prospective and retrospective memory errors. Instead, Luethi et al. (2008) found that exposure to stress was associated with a pronounced working memory deficit and this seems particularly interesting because of the unclear relationship between the latter and prospective memory (Nater et al. 2006). Also a substantial body of neurophysiological evidence seems to substantiate the detrimental effect of stress on prospective memory. Indeed, it clearly appears that prospective memory performance is closely related to prefrontal cortex (PFC) functioning (Arnsten 2009) and that stress-induced increased sympathetic nervous-system (SNS) activity is associated with increased catecholamine release, which, in turn, decreases firing of PFC neurons (Ramos and Arnsten 2007). Thus, one would reasonably expect that stress has the potential to strongly affect prospective memory performance. However, recent studies in which stress was experimentally induced in laboratory settings (e.g., Walser et al. 2013; Schnitzspahn et al. 2014) showed that prospective memory performance was not impaired under stress. Nater et al. (2006) even found that

stress might enhance time- (but not event-) based prospective memory.

Conceivably, the inconsistency in the available evidence is due, among other things, to the different classes of stressors each time at stake as well as to the diverse cognitive performances examined and their objective or subjective evaluation. It should also be noted that the threshold level at which stress begins to have an impact on cognitive performance is likely to vary with several individual factors that are often overlooked in the literature (Rönnlund et al. 2013).

For instance, consider how the compensatory strategies to meet cognitive challenges under stress and support everyday habitual performance and competence can enhance memory performance. In addition, there are specific personality factors that seem to play an important role in determining resistance to stress. In this regard, resilience has increasingly become a focus of research in the behavioural and medical sciences, conceived as a universal coping ability to bounce back or recover from stress, to adapt to stressful circumstances, and to function in spite of stress or adversity by virtue of a positive engagement with the world (Carver 1998; Caprara, Steca, and De Leo 2003). Indeed, its buffering effect in relation to the adverse impact of stress on psychological functioning is well-established (e.g., Beasley, Thompson, and Davidson 2003) but there is not substantial empirical evidence supporting its protective effect as referred to cognitive functioning. Additionally, there seem also to exist particular individual mood factors, such as depression or anxiety, that are associated not only with stress but also with memory performance (Rönnlund et al. 2013; Eysenck et al. 2007), even though their relevance for prospective memory is still to establish.

To address these gaps, the general purpose of the present study was to examine the relationship between daily stress and prospective memory in everyday life, as well as to explore the potential moderating effect of individual factors (i.e., compensatory memory strategies, resilience and mental health) on the above relationship.

#### Method

# **Participants**

The sample comprised 52 (56.5%) men and 40 women (43.5%) and included 4 subjects (4.3%) aged under 26 years, 16 (17.4%) aged between 26 and 35 years, 36 (39.1%) aged between 36 and 45 years, 21 (22.8%) aged between 46 and 55 years, and 15 (16.3%) aged over 55 years. The great majority of the participants (n = 48, 52.5%) had a degree or a post degree (n = 21, 22.8%), while 23 (25%) subjects had a high school degree.

#### Measures

After collecting a brief demographic profile (sex, age, educational level), participants were administered several self-report questionnaires and an objective test of prospective memory. These instruments are described below.

Psychological stress was evaluated using the Perceived Stress Scale (PSS-10; Cohen and Williamson 1988) (Cronbach's  $\alpha$  = .86; M = 19.82, SD = 7.05) which measures the degree to which situations in one's life are appraised as stressful. Item were designed to tap how unpredictable, uncontrollable, and overloaded individuals find their lives. A sample item is: "In the last month, how often have you been upset because of something that happened unexpectedly?". Responses were based on a five-point Likert scale (from 0 = never to 4 = very often). PSS scores are obtained by reversing the scores on the four positively stated items (items 4, 5, 7, and 8) and then summing across all scale items. It is possible to obtain a range of scores ranging from 0 to 40. Higher scores indicate a higher level of stress perceived by each individual.

Self-reported everyday cognitive failures were assessed via the Cognitive Failure Questionnaire (CFQ; Broadbent et al. 1982; Di Fabio, Giannini, and Martelli 2004) (Cronbach's  $\alpha$  = .95; M = 45.63, SD = 18.07) which examines the level of slips of action, inattentiveness, and forgetfulness in daily life. The scale comprises 25 items on a five-point Likert format (from 0 = never to 4 = very often). A sample item is: "Do you read something and find you haven't been thinking about it and must read it again?". All questions are worded in the same direction. CFQ scores are obtained summing across all items and it is possible to obtain a range of scores ranging from 1 to 100. Higher scores indicate more self-reported cognitive failures.

Self-reported prospective and retrospective memory failures were evaluated using the Prospective and Retrospective Memory Questionnaire (PRMQ; Smith et al. 2000) which is a 16-item questionnaire assessing the frequency of memory failures on two main subscales: the Prospective Memory subscale (PRMQ ProM; sample item: "Do you fail to mention or give something to a visitor that you were asked to pass on?") (Cronbach's  $\alpha = .88$ ; M = 19.4, SD = 6.44) and the Retrospective Memory subscale (PRMQ RetM; sample item: "Do you forget something that you were told a few minutes before?") (Cronbach's  $\alpha = .91$ ; M = 19.59, SD = 6.7). Respondents rate the frequency of their ProM and RetM failures on a five-point Likert scale (from 1 = never to 5 = very often), resulting in minimum and maximum scores on either scale of 8 and 40, respectively. Higher scores indicate more self-reported memory failures.

A paper-and-pencil measure of prospective memory was obtained adapting the Continuous Lab Measure of Event Cued ProM (Lab EC ProM/C; Uttl and Kibreab 2011) which provides a more objective measure of prospective memory performance that is nearly reliable as standardized tests of episodic retrospective memory (Uttl, Hodgson, and White 2014).

Participants were instructed to circle all occurrences of a while filling the prospective memory cue various questionnaires. The prospective memory cue appeared four times in an increasingly intrusive visual form and location (e.g., increased font size, vertical lift, and horizontal spacing). The first prospective memory cue circled was used as an index of prospective memory ability; participants who circle the 1st occurrence of the prospective memory cue will receive 4 points, 3 points if the first circled cue is the 2<sup>nd</sup> cue, 2 points if it is the 3rd cue, 1 point if it is the 4th cue, and lastly 0 points if participants will not circle any cues. In the present study the cue word was "punto" and it appeared in the following visual form and spatial location: 1) in lower case, normal font, nonprominent location, embedded in the last question of the PSS; 2) in lower case, normal font, more prominent location, as part of question #3 in the MCQ; 3) in lower case, bold, more prominent location, appearing as part of question #11 of the Ego-Resiliency scale (this question was added for this purpose but was not included in the scoring of the scale); 4) in capitals, bold, more prominent location, appearing as part of the instruction of the GHQ-12.

Memory strategies were evaluated via the Memory Compensation Questionnaire (MCQ; Dixon and Bächman 1992) which assesses the extent to which individuals compensates for memory losses and deficits. In order to reduce participant burden for the present investigation, three out of seven original scales of the MCQ have been selected, featuring 23 items. The External scale (Cronbach's  $\alpha = .84$ ; M = 2.04, SD = .78) comprises 8 items concerning the use of external memory aids (e.g., notes, calendars, and bookmarks) for enhancement of everyday memory performance. A sample item is: "Do you post notes on a board or other prominent place to help you remember things for the future (e.g., meetings or dates?)". The Internal scale (Cronbach's  $\alpha = .90$ ; M = 1.91, SD = .81) includes 10 items focusing on the use of mnemonic strategies (e.g.,

imagery and rehearsal) for promoting effective memory performance. A sample item is: "Do you repeat telephone number to yourself in order to remember them well?". Finally, the Reliance scale (Cronbach's  $\alpha$  = .81; M = 2.02, SD = .85) consists of 5 items concerning the extent to which the respondent recruits or uses other people as memory aids. A sample item is: "When you want to remember an important appointment do you ask somebody else (e.g., spouse or fiend) to remind you?". Responses are based on a five-point Likert scale (from 0 = never to 4 = always), with higher scores representing more frequent use of the indicated compensatory behaviour.

Resilience was assessed via the Ego-Resiliency scale (Block and Kremen 1996; Caprara et al. 2003) (Cronbach's  $\alpha$  = .92; M = 4.6, SD = 1.07) whose items tap the ability to recover from stress and return to individual's ego-control after the temporary stressing influence is no longer acutely present. A sample items is: "I get over anger with someone reasonably quickly". The scale comprises 14 items on a four-point Likert scale (from 1 = never to 7 = always). Higher scores mean higher individual resilience.

Mental health was evaluated using the shortest version of the General Health Questionnaire (GHQ-12, Piccinelli et al. 1993; Goldberg and Williams 1998) (Cronbach's  $\alpha$  = .89; M = 12.32, SD = 7.22) which is a well-known measure for the screening of non-psychiatric mental problems. Items tap factors as somatic symptoms, anxiety, insomnia, social dysfunction and depression. Participants report whether they have experienced a particular symptom of mental distress over the past few weeks according to a four-point Likert scale, ranging from 0 (= better than usual) to 3 (= much less than usual) for the six positively worded items and from 0 (= no) to 3 (= much more than usual) for the other six negatively worded items. Hence, the questionnaire gives a total score ranging from 0 to 36. The higher the score, the more symptoms an individual is experiencing.

## Data analysis

First, following the procedure by Gupta and Pande (2015), independent sample t-tests and correlations between study variables were conducted to account for results. Then, multiple hierarchical regression was used to identify possible predictors of prospective memory. Next, variables were standardized and, subsequently, prospective memory and a single moderator at a time were entered into the second step of the regression equation (after control variables inserted at the first step), while the interaction term was added at the third step. When the interaction term was statistically significant, that is provided additional significant variance, Jeremy Dawson's Excel worksheet (2014) was used to graphically represent the interaction.

#### Results

# Independent sample t-tests

Table 1. Median of perceived stress scores

Variable	Median
Perceived Stress	20

Table 1 shows the median value of perceived stress scores. The perceived stress scores were divided into two groups (*low-perceived stress group* and *high-perceived stress group*) by using median split technique. The median was found to be 20.

Table 2. Means, standard deviations and t-values of low- and highperceived stress groups on study variables

Dependent variables	Mean	$^{\mathrm{SD}}$		t	Sign.		
	M1	M2	SD1	SD2	_		
	Low-perceived	High-perceived					
	stress group	stress group					
Cognitive failures	40.3	53.21	16.6	17.55	-3.59**	.001	
Prospective memory	17.11	22.66	5.3	6.57	-4.48***	.000	
Retrospective memory	17.3	22.82	5.15	7.36	-3.99***	.000	
Prospective memory test	2.89	2.24	.98	1.17	2.89**	.005	
External memory strategies	2.3	1.68	.74	.7	3.98***	.000	
Internal memory strategies	2.22	1.47	.72	.72	4.9***	.000	
Reliance memory strategies	2.35	1.55	.73	.79	4.98***	.000	

Sara Pluviano, Nadia Gamboz, Maria A. Brandimonte- On the effect of stress on cognitive failures in everyday life: A look into prospective memory errors

Resilience	4.94	4.11	.88	1.13	3.99***	.000
Mental health	10.3	15.18	6.63	7.13	-3.37**	.001

*Note*: \*\*\* p < .001, \*\* p < .01

Table 2 presents the independent sample t-tests between lowand high-perceived stress groups. When the two groups were compared, several significant differences emerged.

When it comes to cognitive failures, individuals experiencing high perceived stress reported more cognitive errors. Indeed, there was a significant difference in the scores for the low- (M = 40.13, SD = 16.6) and high-perceived stress (M = 53.21, SD = 17.55) groups; t (90) = -3.59, p < .01.

Likewise, as regards self-reported prospective memory, individuals experiencing high perceived stress reported more prospective memory errors. In fact, there was a significant difference in the scores for the low- (M=17.11, SD=5.3) and high-perceived stress (M=22.66, SD=6.57) groups; t(90)=4.48, p<.01. Similarly, high-stressed participants also reported more retrospective memory errors. Again, there was a significant difference in the scores for the low- (M=17.3, SD=5.15) and high-perceived stress (M=22.82, SD=7.36) groups; t(90)=-3.99, p<.01. In fact, we further remember that, according to the scoring pattern of the Prospective and Retrospective Memory Questionnaire (PRMQ), the lower the score, the better the memory for both subscales.

Afterward, referring to the paper and pencil prospective memory test, the performance of individuals experiencing low perceived stress was slightly better than the one of high-stressed participants. Indeed, there was a significant difference in the scores for the low- (M = 2.89, SD = .98) and high-perceived stress (M = 2.24, SD = 1.17) groups; t (90) = 2.89, p < .01.

Subsequently, t-tests for memory compensation strategies suggested that low-stressed individuals drew upon them more than high-stressed ones. Indeed, in relation to external memory strategies, there was a significant difference in the scores for the low- (M = 2.3, SD = .74) and high-perceived stress (M = 1.68, SD = .7) groups; t (90) = 3.98, p < .01. Similarly, regarding internal memory strategies, there was a significant difference in the scores for the low- (M = 2.22, SD = .72) and high-perceived stress (M = 1.74, SD = .72) groups; t (90) = 4.9, p < .001. Again, as concerns reliance memory strategies, there was a significant difference in the scores for the low- (M = 2.35, SD = .73) and high-perceived stress (M = 1.55, SD = .79) groups; t (90) = 4.98, p < .001

Next, in respect to resilience, low-stressed participants were slightly more resilient than high-stressed ones. In fact, there was a significant difference in the scores for the low- (M = 4.94, SD = .88) and high-perceived stress (M = 4.11, SD = 1.13) groups; t(90) = 3.99, p < .001.

Finally, low-stressed individuals' mental health was remarkably better than high-stressed ones. Indeed, there was a significant difference in the scores for the low- (M = 10.3, SD = 6.63) and high-perceived stress (M = 15.18, SD = 7.13) groups; t (90) = -3.37, p < .01.

#### **Correlations**

Table 3 depicts Pearson correlations between study variables.

	v												
	1	2	3	4	5	6	7	8	9	10	11	12	13
<ol> <li>Gender (1=m,</li> </ol>	-												
2=f)													
2. Age	.03												
3. Education	.03	11											
4. Perceived stress	.02	.18	07										
<ol><li>Cognitive</li></ol>	.11	.22*	04	.35**	(.95)								
failures													
6. Prospective	.16	.25*	.01	.43**	.78**	(.88)							
memorya													
7. Retrospective	.15	.25*	.02	.41**	.77**	.94**	(.91)						
memorya													
8. Prospective	09	26*	.03	29**	39**	46**	48**						
memory test <sup>b</sup>													
<ol><li>External</li></ol>	1	25*	04	39**	24*	32**	32**	.37**	(.84)				
memory strategies													
<ol><li>Internal</li></ol>	04	27**	.04	46**	34**	39**	40**	45**	.72**	(.90)			
memory strategies													
11. Reliance	05	11	.07	46**	20*	17	16	.25*	.67**	.58**	(.81)		
memory strategies													
12. Resilience	04	17	1	39**	37**	39**	38**	.33**	.48**	.56**	.60**	(.92)	
13. Mental health	.06	.12	.01	.33**	.58**	.54**	.54**	39**	16	18	26*	45**	(.89)

Table 3. Pearson correlations between study variables

*Note*: Internal consistencies (Cronbach alphas) between brackets on the diagonal; <sup>a</sup> In both cases, lower scores indicate better memory; <sup>b</sup> Higher scores indicate better memory; <sup>c</sup> Lower scores mean better mental health while higher scores mean worse mental health; \*\* p < .01, \* p < .05

Age positively correlated with cognitive failures (r = .22, p < .05), prospective (r = .25, p < .05) and retrospective memory (r = .25, p < .05), and negatively with prospective memory test (r = .26, p < .05), external (r = .25, p < .05) and internal memory strategies (r = .27, p < .01).

Perceived stress positively correlated with cognitive failures (r = .35, p < .01), mental health (r = .33, p < .01), prospective (r = .43, p < .01) and retrospective memory (r = .41, p < .01), while it negatively correlated prospective memory test (r = -.29, p < .01), resilience (r = -.39, p < .01), external (r = -.24, p < .01), internal (r = -.34, p < .01) and reliance memory strategies (r = -.20, p < .01).

Cognitive failures positively correlated with mental health (r = 58, p <.01), prospective (r = .78, p <.01) and retrospective memory (r = .77, p <.01), and negatively with prospective memory test (r = .39, p <.01), resilience (r = .37, p <.01), external (r = .24, p <.01), internal (r = .34, p <.01) and reliance memory strategies (r = .20, p <.01).

Prospective memory positively correlated with retrospective memory (r = .94, p < .01) and mental health (r = .54, p < .01), and negatively with prospective memory test (r = .46, p < .01), external (r = -.32, p < .01) and internal memory strategies (r = -.39, p < .01), and resilience (r = -.39, p < .01).

Retrospective memory positively correlated with mental health (r = .54, p < .01), and negatively with prospective memory test (r = -.48, p < .01), external (r = -.32, p < .01) and internal memory strategies (r = -.40, p < .01), and resilience (r = -.38, p < .01).

Prospective memory test positively correlated with resilience (r = .33, p < .01), external (r = .37, p < .01) and reliance memory strategies (r = .25, p < .05), while it negatively

correlated with internal memory strategies (r = -.45, p < .01) and mental health (r = -.39, p < .01).

In respect to memory compensation strategies, external memory strategies positively correlated with resilience (r = .48, p < .01), internal (r = .72, p < .01) and external memory strategies (r = .67, p < .01). Instead, internal memory strategies positively correlated with reliance memory strategies (r = .58, p < .01) and resilience (r = .56, p < .01). Moreover, reliance memory strategies positively correlated with resilience (r = .60, p < .01) and negatively with mental health (r = .26, p < .05).

Finally, resilience negatively correlated with mental health (r = -.45, p < .01).

# Hierarchical regression and moderation

Table 4. Hierarchical regression analysis for prospective memory as criterion variable

	Prospective memory			
	$\beta_{\rm Step\ 1}$	$\beta_{\rm Step~2}$	$\beta_{\mathrm{Step }3}$	
Gender	.15	.15	.11	
Age	.25*	.18	.07	
Education	.03	.05	01	
Perceived stress		.54***	.23*	
External memory strategies			18	
Internal memory strategies			21	
Reliance memory strategies			.37**	
Resilience			12	
Mental health			.43***	
$\mathbb{R}^2$	.09*	.24***	.49***	
$\Delta R^2$	.09*	.15***	.25***	

*Note*: \*\*\* p < .001, \*\* p < .01, \* p < .05

A hierarchical regression analysis was conducted where the criterion variable was prospective memory as subjectively measured via the Prospective and Retrospective Memory Questionnaire (PRMQ). As depicted in Table 4, control variables (i.e., gender, age, and education) were inserted at step 1, perceived stress at step 2, while compensatory memory

strategies (i.e., internal, external, and reliance), resilience and mental health were inserted at step 3.

As regards control variables, only age showed a positive association ( $\beta$  = .25, p < .05) at step 1, but its beta coefficient lost statistical significance after the insertion of perceived stress ( $\beta$  = .54, p < .001) at step 2. At step 3, after the insertion of the other predictors, the beta coefficient of perceived stress decreased. A significant positive association emerged for both reliance memory strategies ( $\beta$  = .35, p < .01) and mental health ( $\beta$  = .34, p < .01) at step 3, while resilience, internal and external memory strategies did not show any significant association. Total R2 was equal to 49% (p < .01). Age explained 9% (p < .05) of prospective memory, while 15% of variance (p < .001) was attributable to perceived stress and, ultimately, 25% (p < .001) to both mental health and reliance memory strategies.

The decrease in age beta coefficient between step 1 and 2 could be an indicator of a potential moderation effect by perceived stress towards the relationship between age and prospective memory. Similarly, the decrease in perceived stress beta coefficient between steps 2 and 3 could be an indicator of a potential moderation effect by mental health and reliance memory strategies towards the relationship between perceived stress and prospective memory. In an exploratory way, other hierarchical regressions were conducted to check for these interactions.

Table 5. Hierarchical regression results for the effect of perceived stress and reliance memory strategies on prospective memory

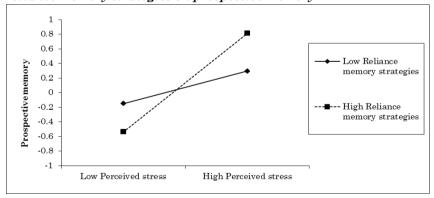
Variable	Model 1	Model 2	Model 3	
	В	в	В	
Step 1: control variables				
Gender	.15	.15	.17	
Age	.25*	.18	.16	
Education	.03	.05	.05	
Step 2: main effects				
Perceived stress		.42***	.45***	
Reliance memory strategies		.05	.03	

Step 3: interaction effect			
Perceived stress x Reliance memory strategies			.21*
$\mathbb{R}^2$	.09*	.24***	.28***
$\Lambda R^2$	.09*	.15***	.04*

*Note*: \*\*\* p < .001, \*\* p < .01, \* p < .05

Table 5 shows the only significant interaction detected, namely those between perceived stress and reliance memory strategies on prospective memory ( $\beta$  =.21, p < .05). Perceived stress indicated a significant association ( $\beta$  = .41, p < .01) but reliance memory strategies did not ( $\beta$  = .03, p < .77), while the interaction term was significant ( $\beta$  = .21, p < .05). The interaction term explained an additional R2 equal to .04 (p < .05; overall R2 = .28). In order to analyse this relationship properly, a graphic representation was made (see Figure 1). Perusal of this interaction suggested that individuals with high resilience reported less prospective memory errors only in the condition of low stress. Indeed, individuals experiencing a higher level of stress reported more prospective memory errors when using more reliance memory strategies.

Figure 1. Significant interaction effect between perceived stress and reliance memory strategies on prospective memory



#### Discussion

Although for a long time has received scarce attention by memory researchers, prospective memory is essential for a wide array of everyday activities and its breakdown may be as disruptive as the impairment in retrospective memory (Graf and Uttl 2001). Drawing on a fairly inconclusive debate about its decline under stress conditions, the main objective of the current study was to examine the adverse effects of perceived stress on prospective memory errors.

The present results showed that high-stressed individuals reported a substantial higher frequency of both general cognitive failures and prospective memory errors compared to low-stressed ones. Therefore, the detrimental impact of stress also applies to proper prospective memory functioning. Confirmatory evidence of this negative effect was also provided by the association between perceived stress and both objective and subjective prospective memory measure. Indeed, to achieve a comprehensive assessment of prospective memory, this study evaluated both prospective memory as reported subjectively by the participants and objectively via a self-made test, observing a high concordance between the two measures.

Besides these cognitive performance discrepancies between high- and low-stressed individuals, pronounced differences were also found regarding the use of compensatory memory strategies, as it clearly appears that they were more frequent among less stressed individuals, and mental health, because participants who reported higher level of stress also complained about greater negative symptoms. Also resilience negatively related to perceived stress, suggesting that higher levels of resilience matched with lower levels of stress.

By means of a hierarchical regression analysis, it was observed that, when age was controlled, perceived stress accounted for the 15% of variance in prospective memory (as

subjectively evaluated). Moreover, mental health (e.g., negative symptoms as anxiety and depression) and reliance memory strategies, combined, explained the 25%. In addition, consistently with the literature suggesting that memory complaints are common among the elderly or increase with age (e.g., Jonker, Geerlings, and Schmaud 2000; Reid and MacLullich 2006; Vestergren and Nilsson 2011), also age related to prospective memory failures, accounting for the 9% of variance. Instead, nor resilience nor external and internal memory strategies were associated with prospective memory.

An interaction effect between perceived stress and reliance memory strategies on prospective memory was also detected, indicating that, in the case of moderate stress, leaning on reliance memory strategies might help in reducing prospective memory errors. However, the same did not seem true in high-stress situations, in which other more useful resources might come into play. Clearly, further research on the buffer effects of individual factors is overdue, in particular referring to these situations where persistent stressors linger.

Among the limitations of the current investigation, it is worthwhile highlighting that the nature of the study was cross-sectional, meaning that no reliable conclusions can be drawn regarding the casual directions of the effects. Second, we use self-report measures for all the study variables except prospective memory, which may increase the risk of misinterpret relationships owing to common method variance. However, this is not likely to give rise to false interactions as common method variance tends to attenuate rather than to inflate interactions (Spector 2006).

In conclusion, the present study provided a further look into the relationship between everyday stress and memory problems, shedding light on the adverse effect of stress on prospective memory functioning. From a practical standpoint, the results obtained could be useful for therapeutic interventions among individuals who report feeling stressed to

overcome potential memory failures. Future population-based studies on this issue could benefit from longitudinal designs to take into account casual chains effects and, as the current study may be considered only a first contribution for a more exhaustive examination of the moderation effects of individual factors, future research should also address in more depth the buffering role of other variables (i.e., personality traits) that may weaken the disruptive effect of stress on memory.

## REFERENCES

- Arnsten, Amy F. T. 2009. "Stress signalling pathways that impair prefrontal cortex structure and function." *Nature Reviews Neuroscience* 10:410–422.
- Beasley, Margaret, Ted Thompson, and John Davidson. 2003. "Resilience in response to life stress: the effects of coping style and cognitive hardiness." *Personality and Individual Differences* 34:77–95.
- Block, Jack, and Adam M. Kremen. 1996. "IQ and egoresiliency: conceptual and empirical connections and separateness." *Journal of Personality and Social Psychology* 70:349–361.
- Bourne Jr, Lyle E., and Rita A. Yaroush. 2003. Stress and cognition: A cognitive psychological perspective. NASA grant NAG2-1561. http://ntrs.nasa.gov/archive/nasa/casi.ntrs.nasa.gov/2004 0034070.pdf
- Brandimonte, M. Antonella 2006. "Memory for future actions." In *Foundations of Interaction Design*. Hillsdale, edited by Sebastiano Bagnara, and Gillian Crampton Smith. Ni: Lawrence Erlbaum.
- Broadbent, Donald E., Philip F. Cooper, Patrick O. Fitzgerald and Katharine R. Parkes. 1982. "The Cognitive Failure

- Questionnaire (CFQ) and its correlates." *British Journal* of Social and Clinical Psychology 21:1–16.
- Caprara, Mariagiovanna, Patrizia Steca, and Gaetano De Leo. 2003. "La misura dell'ego-resiliency." *Ricerche di psicologia* 2: 7–23.
- Carver, Charles S. 1998. "Resilience and thriving: Issues, models, and linkages." *Journal of Social Issues* 54:245–266.
- Cohen, Sheldon, and Gail M. Williamson. 1988. "Perceived stress in a probability sample of the United States." In *The social psychology of health: Claremont Symposium on applied social psychology*, edited by Shirlynn Spacapan, and Stuart Oskamp. Newbury Park, CA: Sage.
- Cohen, Sheldon, Denise Janicki-Deverts, and Gregory E. Miller. 2007. "Psychological stress and disease." *Journal of American Medical Assoiciation* 298:1685–1687.
- Dawson, Jeremy F. 2014. "Moderation in management research: What, why, when, and how." *Journal of Business and Psychology* 29:1–19.
- Di Fabio, Annamaria, Marco Giannini, and Massimiliano Martelli. 2004. "Il cognitive failures questionnaire (CFQ): Proprietà psicometriche della versione italiana." *Risorsa Uomo* 10:101–112.
- Dixon, Roger A., and Lars Bäckman. 1992. "The concept of compensation in cognitive aging: The case of prose processing in adulthood." *The International Journal of Aging and Human Development* 36:199–217.
- Eysenck, Michael W., Nazanin Derakshan, Rita Santos, and Manuel G. Calvo (2007). "Anxiety and cognitive performance: Attentional control theory." *Emotion* 7:336–353.
- Goldberg, David P., and Paul Williams. 1988. A User's Guide to the GHQ. NFER-Nelson: Windsor.

- Graf, Peter, and Bob Uttl. 2001. "Prospective memory: A new focus for research." *Consciousness and Cognition* 10:437–450.
- Gupta, Sandhya, and Navya Pande. 2015. "Perceived stress as a predictor of attentional lapses, memory impairment and negative emotion among university teachers." European Academic Research 2:13061–13086.
- Hammen, Constance. 2005. "Stress and depression." *Annual Review of Clinical Psychology* 1:293–319.
- Insel, Kathleeen C., and Cole, Lois. 2005. "Individualizing memory strategies to improve medication adherence." Applied Nursing Research 18:199–204.
- Jonker, Cees, Mirjam I. Geerlings, and Ben Schmand. 2000. "Are memory complaints predictive for dementia? A review of clinical and population-based studies." International Journal of Geriatric Psychiatry 15:983–991.
- Kendler, Kenneth S., Laura M. Karkowski, and Carol A. Prescott. 1999. "Causal relationship between stressful life events and the onset of major depression." American Journal of Psychiatry 156:837–841.
- Lazarus, Richard S., and Susan Folkman. 1984. *Stress, appraisal, and coping*. New York: Springer.
- Luethi, Mathias, Beat Meier, and Carmen Sandi. 2008. "Stress effects on working memory, explicit memory, and implicit memory for neutral and emotional stimuli in healthy men." *Frontiers in Behavioral Neuroscience* 15:1–9.
- Marin, Marie-France, Chaterine Lord, Julie Andrews, Robert-Paul Juster, Shireen Sindi, Geneviève Arsenault-Lapierre, Alexandra J. Fiocco, and Sonia J. Lupien. 2011. "Chronic stress, cognitive functioning and mental health." Neurobiology of Learning and Memory 96:583–595.

- McDaniel, Mark A., and Gilles O. Einstein. 2000. "Strategic and automatic processes in prospective memory retrieval: A multiprocess framework." *Applied Cognitive Psychology* 14:S127–S144.
- McDaniel, Mark A., and Gilles O. Einstein. 2007. Prospective memory: An overview and synthesis of an emerging field. Thousand Oaks, CA: SAGE Publications, Inc.
- Nater, UrsM., Ukaegbu Okere, Rolf Stallkamp, Carolinr Moor, Ulrike Ehlert, and Matthias Kliegel. 2006. "Psychosocial stress enhances time-based prospective memory in healthy young men." Neurobiology of learning and memory 86:344–348.
- Neupert, Shevaun D., David M. Almeida, Daniel K. Mroczek, and Avron Spiro III. 2006. "Daily stressors and memory failures in a naturalistic setting: findings from the VA Normative Aging Study." *Psychology and aging* 21:424–429.
- Neupert, Shevaun D., David K. Mroczek, and Avron Spiro III. 2008. "Neuroticism moderates the daily relation between stressors and memory failures." *Psychology and aging* 23:287–296.
- Piccinelli, Marco, Giulia Bisoffi, Maria Giovanna Bon, Laura Cunico, and Michele Tansella. 1993. "Validity and testretest reliability of the Italian version of the 12-item General Health Questionnaire in general practice: a comparison between three scoring methods." Comprehensive psychiatry 34:198–205.
- Ramos, Brian P., and Amy F. T. Arnsten. 2007. "Adrenergic pharmacology and cognition: focus on the prefrontal cortex." *Pharmacology & Therapeutics* 113:523–536.
- Reason, James. 1990. *Human error*. New York: Cambridge University Press.
- Reid, Louise M., and Alasdair M. J. MacLullich. 2006. "Subjective memory complaints and cognitive

- impairment in older people." Dementia and Geriatric Cognitive Disorders 22:471–485.
- Rönnlund, Michael, Anna Sundström, Daniel Eriksson Sörman, and Lars-Göran Nilsson. 2013. "Effects of perceived long-term stress on subjective and objective aspects of memory and cognitive functioning in a middle-aged population-based sample." The Journal of Genetic Psychology: Research and Theory on Human Development 174:25–41.
- Schnitzspahn, Katharina, Franziska Plessow, Clemens Kirschbaum, and Matthias Kliegel. 2014. "Psychosocial stress effects on prospective memory in young and older adults." Poster session presented at the 4th International Conference on Prospective Memory, Suor Orsola Benicasa University, Naples, Italy, May 26–30.
- Smith, Geof, Sergio Della Sala, Robert H. Logie, and Elizabeth A. Maylor. 2000. "Prospective and retrospective memory in normal ageing and dementia: A questionnaire study." *Memory* 8:311–321.
- Spector, Paul E. 2006. "Method variance in organizational research truth or urban legend?." *Organizational Research Methods* 9:221–232.
- Staal, Mark A. 2004. Stress, cognition, and human performance:

  A literature review and conceptual framework. NASA
  Technical Memorandum, 212824.
- Uttl, Bob, and Mekale Kibreab. 2011. "Self-report measures of prospective memory are reliable but not valid." *Canadian Journal of Experimental Psychology* 65:57–68.
- Uttl, Bob, Joy M. Hodgson, and Carmela A. White. 2014. "Measurement of Prospective Memory." Poster session presented at the 4<sup>th</sup> International Conference on Prospective Memory, Suor Orsola Benicasa University, Naples, Italy, May 26–30.
- Vestergren, Peter, and Lars-Göran Nilsson. 2011. "Perceived causes of everyday memory problems in a

population-based sample aged 39–99." Applied Cognitive Psychology 25:641–646.

Walser, Moritz, Rico Fischer, Thomas Goschke, Clemens Kirschbaum, C., and Franziska Plessow. 2013. Intention retrieval and deactivation following an acute psychosocial stressor. PloS one 8:e85685.

Woods, Steven Paul, Katie Doyle, Erika Weber, Yu-Ting Kao, Y., Florin Vaida, and Matthias Kliegel. 2014. "Implications of prospective memory for real-world functioning: A meta-analysis." Poster session presented at the 4<sup>th</sup> International Conference on Prospective Memory, Suor Orsola Benicasa University, Naples, Italy, May 26–30.

#### NOTE ON THE AUTHORS:

**SARA PLUVIANO:** Ph.D. student of the International Ph.D. in Experimental Psychology and Cognitive Neuroscience at Suor Orsola Benincasa University – Naples, in agreement with the University of Edinburgh (UK). Ph.D. thesis concerns memory errors and reconstruction of information. Some of the latest publications:

- Lo Presti, A., & Pluviano, S. (2015). Looking for a route in turbulent waters: Employability as a compass for career success. *Organizational Psychology Review*, 1-20. doi:10.1177/2041386615589398
- Pluviano, S., & Della Sala, S. (2015). Valicare le barriere inamovibili del pensiero: gli stratagemmi della demistificazione. *Query*, 22(Estate), 45-48.
- Pluviano, S., & Della Sala, S. (2015). Si possono correggere le false credenze sui vaccini? In Armando De Vincentiis (Ed.), Vaccini, complotti e pseudoscienza (pp. 33-44). Roma: C1V Edizioni.

**NADIA GAMBOZ:** Associated professor in General Psychology. Attained a Ph.D. at the University of Essex (UK) in 2000. Head of the graduate course in Psychology: Human resources, cognitive

ergonomics, cognitive neuroscience at Suor Orsola Benincasa University, Naples, and member of the academic committee of the International Ph.D. in Experimental Psychology and Cognitive Neuroscience at Suor Orsola Benincasa University – Naples, in agreement with the University of Edinburgh (UK). Main research interests include: memory, episodic future thinking, aging, and executive functions. Some of the latest publications:

- Neroni, M. A., Gamboz, N., & Brandimonte, M. A. (2014). Does episodic future thinking improve prospective remembering?. *Consciousness and Cognition*, 23, 53-62.
- de Vito, S., Gamboz, N., & Brandimonte, M. A. (2012). What differentiates episodic future thinking from complex scene imagery? *Consciousness and Cognition*, 21, 813-23.
- Gamboz, N., de Vito, S., Brandimonte, M. A., Pappalardo, S., Galeone, F., Iavarone, A., & Della Sala, S. (2010). Episodic future thinking in amnesic mild cognitive impairment. *Neuropsychologia*, 48, 2091-2097.

MARIA A. BRANDIMONTE: Full professor at Suor Orsola Benincasa University – Naples, and Head of the Laboratory of Experimental Psychology (Naples). Attained a Ph.D. at the University of Trieste – Italy in 1993. Main research interests include: memory, imagery, and visual cognition. Some of the latest publications:

- Neroni, M. A., Gamboz, N., & Brandimonte, M A. (2014). Does episodic future thinking improve prospective remembering? Consciousness & Cognition, 23, 53-62.
- Nigro, G., Brandimonte, M. A., Cicogna, P. C., & Cosenza, M. (2013). Episodic future thinking as a predictor of children's prospective memory. *Journal of Experimental Child Psychology*, 127, 82-94.
- de Vito, S., Gamboz, N. & Brandimonte, M. A. (2012). What differentiates episodic future thinking from complex scene imagery? *Consciousness and Cognition*, 21, 813-823.